Chronology Guidance for Professionals



Why are they important?

Lord Laming noted the importance of a chronology in both the enquiries into the deaths of Victoria Climbie (2004) and Peter Connolly (2008) and stated in recommendation 58, that "all Directors of social services had to ensure that every child's case record had a "properly maintained chronology". Key Factors for an effective chronology

Accurate

A chronology must be based on up-to-date and accurate case recording. Any inaccuracies or deficiencies will impact on the composition of the chronology and limit its usefulness. If any inaccuracies are discovered, clarity should be sought and if required the chronology amended.

Up to date

Chronologies should reflect the best knowledge about a child's or adult's history at a point in time. It will need to be amended and updated in light of any new information received. Each agency should review and update their chronology on a regular basis, best practice is to add the information about the significant event or change as they occur.

Detail

A chronology should contain sufficient details about a significant event or change but it should not be a substitute for recording in a case file or professional records. Chronologies should NOT be repeats of the case file, be time consuming to compile, so detailed they are difficult to read or so overwhelming that important issues or patterns are lost amongst the detail. Deciding detail of an incident or change is a matter of professional judgement.

Multi-agency chronologies

Practice and research has shown that multi-agency chronologies can be extremely important in identifying critical events in the lives of children and young people and can assist professionals in decision-making when working together with vulnerable children and families. A single incident, no matter how significant or insignificant it may appear in itself, often takes on a far greater importance in the life of a child when placed in the context of a proper, time-lined integrated chronology.

Review and Analysis

Review and analysis of a chronology is essential. If it is not reviewed and analysed, the chronology would serve little if no purpose. A chronology helps structure information which informs analysis and decision making; as such they are an essential tool in effective assessments and interventions. The supervision process can be used to review and analyse a chronology. They can also be subject to peer review where staff review each others chronologies and determine if any patterns, timescales and risks which could be identified.

Examples of what should be included in a chronology

(this list is not exhaustive)

- Previous history of involvement/ receipt of services from an agency
- Incidence where a child is considered to have suffered harm/ or is at risk of harm
- Child absconded/ gone missing
- Any episodes of self-harm
- Any significant parental factors (domestic abuse; substance misuse; mental ill health) that may have an impact on the child.
- Significant child health issues
- Changes of GP
- .• Non-attendance at appointments, non-availability at home visits
- Attendances at A&E/ out of hours services/ excessive use of health services etc
- Education training and employment history (including changes in school/ absences/ exclusions etc)
- Any changes in a child's legal status
- Changes in where a child lives, including placement history of children in care
- Changes in family structure, people living in child's home, excessive visitors
- Any history of offences
- Dates of meetings or professional activities (e.g. conclusions of assessments, receipt of referrals) where important decisions are made about a child's life.

Good practice for maintaining case chronologies

How chronologies are compiled and how they are used and referred to in practice will make a significant difference to improving outcomes for children. This next section provides some practice guidance on how best to compile chronologies and use them in practice.

- Commence chronologies at the start of involvement in a case.
- Enter relevant information as it occurs.
- Enter information throughout involvement in the case, an out of date chronology cannot provide full information for further analysis and planning
- Be brief in chronologies, normally one line.
- Reference where in the case records more detailed information can be found.
- When adding information to case chronologies consider its relationship and relevance to previous information. (E.g. numbers of missed appointments; A&E appointments; police call outs to a home; numbers of injuries over time etc.)
- Build in regular reviews of the chronology to assist in case planning and evaluating progress, for example in preparation for reviews.
- Share the information being placed in chronologies with children, young people and families as appropriate. This can be to: a) check for accuracy of information b) check children and families' views and perceptions of the information/ events.
- Remember to specify the date of the event/ information received.
- Identify/ evidence the source of the information.
- Make sure the name and job title of the person inputting to the chronology is recorded.

Example Chronology Template

The purpose of a chronology is to record significant concerns, events or incidents that have had, or continue to have, a significant impact (positive or otherwise) on a child or young person's wellbeing.

Name of child or young person:

Date of birth:

Date or Period of Event	Significant Event	Source	Impact (Positive or Negative)	Action Taken to mitigate adverse impact on child	Entered by (name and agency)	Date of Entry