

THE IMPORTANCE OF LEADERSHIP AND MANAGEMENT SKILLS

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Aim of the session:

To promote effective management and leadership skills which enable effective quality provision, consistent messages which meet specific standards and requirements

Objectives of the session:

- ❖ To reflect upon your own natural style of leadership and approach to management
- ❖ To consider and reflect upon your own expectations of leadership and management
- ❖ To develop a broader understanding of different leadership styles or model theories and how these can impact upon the team and provision
- To understand how to apply different leadership styles which promote positive outcomes
- To review information gathering and decision making which impacts the dynamics of the environment and team
- To gain a deeper understanding of emotional intelligence
- To consider how we may judge or perceive information or situations
- To reflect upon differences and individuality
- ❖ To consider the tools which can assist leaders and managers which promote effective and appropriate responses to different situations
- ❖ To review leaders responsibilities and balance and reflection of individuals own interpretation of the management or leadership style

Learning and development throughout the session will include a mixture of

- Case studies group work
- Discussions
- Power point slides & hand-outs

Capacity

This course is suitable for up to a maximum of 20 delegates